

Supervisory Health System Specialist (Chief, Quality, Safety, and Value)

Nashville, TN

Summary

The Chief, Quality, Safety & Value (QSV) position is located at the Nashville Campus within the Quality, Safety & Value section of the Office of the Director at the Tennessee Valley HealthCare System. The Chief QSV reports to the Healthcare System Director.

Responsibilities

- The Chief, Quality, Safety and Value (QSV) functions as the lead manager responsible for the oversight of Quality, Safety, and Value section which includes: Systems Redesign, Continuous Readiness, Utilization Management, Risk Management, Patient Safety, Performance Measures, Clinical Consultation, Policy Coordination, and Administrative Investigations. The Chief, QSV provides direct support to the development, maintenance and operation of the quality management process to include all levels of staff within the health system, the Veterans Integrated Service Network and the VA National Center for Patient Safety.
- The Chief QSV applies clinical expertise and knowledge of health care delivery systems to compliance with external regulatory agencies, performance measurement and improvement processes. The Chief QSV designs a comprehensive quality management program for use system wide that is based upon the understanding and application of clinical criteria to evaluate the quality and appropriateness of care provided and the organizational processes of care delivery.
- At this level, the Chief QSV applies clinical and administrative knowledge in identification, analysis, and resolution of risk management issues. The Chief QSV applies the guidelines, regulations, and risk management requirements of the Department of Veterans Affairs, external review agencies and accrediting bodies (including the Occupational Safety & Health Administration and the Joint Commission). The Chief QSV develops and directs health system risk management activities with responsibility for research and interpreting internal and external policies, directives, survey standards and regulatory requirements.

- The Chief QSV initiates and leads on interdisciplinary projects, committees, teams, etc. with the aim of improving outcomes in the management of complex client care or the organization's processes and systems to facilitate accomplishment of the health system's mission and guiding principles. The responsibilities of this position are integrated into every clinical and administrative service in the healthcare system. This Chief QSV will be expected to effect system wide changes to ensure the success of the healthcare system. This position may entail other duties as assigned.

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