

## **Risk Management & Patient Safety Coordinator PT Days**

*Ormond Beach, FL*

### **Summary**

The Risk Management & Patient Safety Coordinator will be responsible for review, investigation and processing of quality-related events in the internal event report system for assigned area and identification of adverse events for purpose of reporting to the Department of Health in compliance with Florida Statutes.

### **Responsibilities:**

- Manages the identification, investigation, and resolution of patient care related grievances per established patient grievance protocol.
- Investigates and reports to the Sr. Mgr. of Risk Management any occurrence which has the potential to give rise to a claim, per established protocol.
- Facilitates the processing of significant events and Root Cause Analysis process.
- Analyzes significant events for development of appropriate Risk Reduction Strategies to prevent similar occurrences.
- Participates directly in the development of evidence-based education for employees and/or providers on pertinent Risk Management and patient safety issues as identified through tracking and trending of events and as a result of root cause analysis.
- Ensures Patient Safety and Risk Management activities and processes comply with Patient Safety and Quality Improvement Act.
- Utilizes knowledge of evidence-based practices and literature to develop and implement provider-based initiatives that support the Patient Safety Plan, including Executive Rounding and Citizenship.
- Collaborates with Physician Quality/Performance Improvement, Compliance and Quality Improvement and Clinical Excellence Team to guide and implement risk reduction strategies and physician-related quality improvement processes consistent with established safety principles.
- Participates in assigned medical group committees related to safety and quality of clinical care and patient experience.
- In collaboration with the Claims Management Coordinator, assists as needed in the process of discovery for the purpose of compliance with attorney requests.
- Direct and coordinate claim management program to align with AHS Risk Management operations.
- Direct internal claims management program and fairly negotiate resolution of GL and HP claims within established settlement authority.

**Qualifications**

*EDUCATION AND EXPERIENCE REQUIRED:*

- Bachelor's degree in a healthcare-related field OR Associate's degree in a healthcare-related field or business plus two years of experience in a healthcare-related field
- Registered Nurse, other clinical professional or minimum of two years of experience in a healthcare-related field preferred
- Previous experience in Risk Management preferred
- Certified Professional in Healthcare Risk Management (CPHRM) preferred
- Patient Safety training or certificate preferred

**For more Information / To Apply:**

<https://jobs.adventhealth.com/en-US/job/risk-management-patient-safety-coordinator-pt-days/J3Q79665YV23KV1XMCN>