

## Contact Tracer

*Louisiana State*

### Summary

Contact tracing for COVID-19 helps identify all individuals who were in close contact with a person who has tested positive for the illness. Four call centers are hiring contact tracers. At this time the Department has received an overwhelming number of inquiries and applications for contact tracing positions and has forwarded these to the hiring agencies for review.

### Job Responsibilities

- Patient privacy during contact tracing is important and calls will be completed using HIPAA compliant call centers.
- Contact tracers will never ask for financial information.

### Qualifications

- To be a contact tracer, minimum requirements are that you must be a high school graduate, feel comfortable having a telephone conversation with someone and entering data, be compassionate, able to protect and honor patient privacy, and you must complete a very detailed training session.
- Backgrounds in public health are particularly desirable. Individual call centers are hiring directly, and may have additional requirements.

**For more information / How to Apply:**

<https://ldh.la.gov/index.cfm/page/3957>