

Fraud Investigator II

Inland Empire Health Plans

Hybrid Work Schedule

Job Location: Rancho Cucamonga, CA

Starting Salary: \$57,948.80 - \$73,860.80

Pay rate will commensurate with experience

JOB SUMMARY

Under the direction of the Manager - Special Investigations Unit, the Fraud Investigator II has experience with and performs routine and complex investigations, activities, and initiatives of moderate to complex difficulty related to the Fraud, Waste and Abuse Program. The Fraud Investigator II is responsible to proactively prevent, detect, and correct identified issues of fraud, waste, and abuse in the health care environment, including reporting to State and/or Federal regulatory agencies, while monitoring and maintaining a framework to ensure compliance with State and/or Federal contracts, laws, regulations, and guidance set forth by the Centers for Medicare and Medicaid Services (CMS), the United States Health and Human Services Office of the Inspector General (HHS-OIG), the California Department of Managed Health Care (DMHC) and the California Department of Health Care Services (DHCS).

DUTIES AND RESPONSIBILITIES

1. Participate in the day-to-day operations of the Fraud, Waste, and Abuse (FWA) Program to meet Plan, department, and unit objectives.
2. Investigate routine and complex FWA allegations in accordance with established procedures, efficiently and effectively, and ensure the quality and accuracy of the work product, including research, evidence gathering, interviewing, reviewing documents and analysis of whether a FWA allegation is substantiated and requires regulatory reporting. Coordinate with Fraud Investigator III to ensure appropriate action is taken to resolve the case prior to closure.
3. Address the FWA Program's short and long-term goals, as developed by Management, to prevent, detect, and correct issues of fraud, waste, and abuse.
4. Review the FWA Program's policies and procedures, guidelines, practices, templates and tools and make recommendations for revisions, as identified.
5. Identify potential risks, non-compliance and/or alleged violations within the Plan or with external partners and issue root cause analysis/corrective action plans, as appropriate.
6. Collaborate with internal partners on FWA intelligence and initiatives and assist with tracking and trending to identify potential fraud, waste, and abuse.
7. Coordinate with the Compliance Department's Auditing and Monitoring Unit as it relates to FWA issues and help implement process improvement measures to prevent, correct, and mitigate those risks in the future.
8. Create reports and analyze data for reporting to management, the Compliance Committee and the Governing Board.
9. Assist with special projects related to the development of the FWA Program. Participate in and coordinate meetings as it relates to preventing, detecting, and correcting FWA within the Plan, including FWA Subcommittee meetings.
10. Maintain current knowledge of relevant State and Federal FWA laws and regulations and assist with adaptation of business practices to ensure compliance.
11. Respond to internal and external inquiries and provide guidance, related to FWA issues.
12. Assist with audit preparation and participate, as needed.
13. Provide support to the Compliance Specialists with monitoring intake and initiating cases, when needed.
14. Create and update desktop procedures specific to workflows and processes relevant to the FWA Program.

POSITION QUALIFICATIONS

Experience Qualifications

3 or more years relevant professional experience in a health care environment, specific to fraud, waste, and abuse investigations, including state and federal reporting requirements.

Education Qualifications

Bachelor's degree from an accredited institution in a related field required.

Professional Certification

Professional certifications such as Accredited Healthcare Fraud Investigator (AHFI), Certified Fraud Examiner (CFE), Certified in Healthcare Compliance (CHC), or similar certification/licensure preferred.

Click link below for more details, requirements and how to apply.

<https://careers.iehp.org/job/Rancho-Cucamonga-Fraud-Investigator-II-CA-91701/790056000/>