

Director, Quality

Connections Health Solutions

Job Location: United States
Full Time

JOB SUMMARY:

The **Director, Quality** has oversight of the quality assurance and performance improvement (QAPI) program. This role has primary responsibility to design and operate a quality management infrastructure which promotes the delivery of high-quality care that is safe, effective, consistent, person-centered, and culturally responsive. They develop programs to review and evaluate clinical care and outcomes across multiple facilities and programs. They implement a strategy and plans for a quality improvement function in collaboration with the administrative and clinical leaders of the organization. This role also presents results of improvement efforts and ongoing measures of clinical processes to management.

RESPONSIBILITIES:

- Designs, organizes, implements and leads a quality assurance/performance improvement program with multiple complex initiatives across multiple facilities and programs that impact the quality, safety, consistency, and effectiveness of health care services provided.
- Oversees the development, implementation and management of quality improvement projects and works collaboratively to address any areas identified for improvement and development.
- Creates a culture of safety and continuous improvement through innovative approaches in engaging staff and individuals receiving care.
- Analyzes data, interprets trends and significant variances as opportunities to improve outcomes.
- Incorporates actionable business intelligence tools and data dashboards to identify issues, mitigate risks, and develop solutions.
- Leads initiatives that support improvement of organizational processes for clinical care delivery, business operations and administration.
- Collaborates with the leadership team in identifying opportunities for improvement.
- Serves on standing committees of quality management.
- Researches best practices, national and regional benchmarks, and industry standards.
- Collaborates with Compliance staff to develop effective internal controls and corrective action plans that promote adherence to applicable state/federal laws and the program requirements of accreditation agencies and payer sources.
- Performs other job-related functions and activities as requested/required.

QUALIFICATIONS

Minimum Qualifications:

- Bachelor's degree in Human Services, Nursing, health care management or related field.
- 5 years of experience in Quality Improvement in the healthcare field.
- 3 years of leadership experience.
- Demonstrated skills in quality improvement concepts, health care data analysis, data mining methods and the identification of issues and trends using health care data sources.
- The Company has a mandatory vaccination policy. All successful applicants must be fully vaccinated, including showing proper documentation, or otherwise be exempt pursuant to the Company's exemption process prior to their start date as a condition of employment.

Preferred Qualifications:

- Master's degree in Human Services, Nursing, health care management or related field.
- CPHQ (Certified Professional in Healthcare Quality), Lean Six Sigma Green Belt Certification, or other quality certification.

FOR MORE INFORMATION/TO APPLY:

<https://careers-connectionsarizona.icims.com/jobs/4345/director%2c-quality/job>