

# Claims Adjuster, Medical Only

## Copper Point Insurance Company

Job Location: Las Vegas, NV

Full Time/Days

### JOB SUMMARY:

CopperPoint Insurance Company has an exciting opportunity for a Claims Adjuster, Medical Only in Las Vegas, Nevada. This position is responsible for analyzing reported medical-only workers' compensation claims to determine compensability and process medical benefits due to ensure adjudication of claims within company standards and in compliance with regulatory agency requirements. The incumbent must reside in Nevada.

### JOB RESPONSIBILITIES:

- Analyze and investigate medical-only claims to determine compensability decisions by interpreting and applying workers' compensation laws, rules, and regulations.
- Monitor injured workers' work status to ensure timely conversion to indemnity adjuster. Utilize all available resources as appropriate.
- Proactively manage claims in accordance with company standards and statutory requirements. Establish and maintain cost drivers and data elements to ensure accurate state regulatory and Medicare reporting.
- Build and maintain professional customer relationships while communicating claim action with customers. Appropriately document communications and claim management activities.
- Ensure timely payment of medical benefits. Actively utilize all available cost containment measures and programs i.e. subrogation, and vendors.
- Recognize and address coverage issues and potential fraud and subrogation.
- Completes special projects as assigned by manager and performs other duties as assigned.

### QUALIFICATIONS/COMPETENCIES:

- Bachelor's degree (B. S. or B.A.) in business administration, communications, or a related field from an accredited four-year college or university, and a minimum of 2 years of related experience in insurance claims operations.
- A minimum of 4+ years of full-time work experience in commercial insurance can be utilized on a year-for-year basis as a substitute for a degree.
- Certifications are preferred, not necessary.
- Good technical claims knowledge with prior successful experience in a workers' compensation and other commercial lines claims management environment.
- Knowledge of the Department of Insurance (DOI), National Council on Compensation Insurance (NCCI), and state-specific regulatory rules and regulations.
- Ability to analyze, interpret and apply laws, rules, and regulations pertaining to workers' compensation.
- Ability to stay current with changes to statutory, industry rules and regulations as well as company policies and procedures which may impact claims management.
- Ability to set priorities, manage time, organize work and meet deadlines.
- Excellent customer service skills including initiative, mature judgment, and discretion.

### FOR MORE INFORMATION/TO APPLY:

<https://recruiting2.ultipro.com/STA1005/JobBoard/d9894aee-6297-4aed-4e39-fcee680fb8b5/OpportunityDetail?opportunityId=2faa479a-9fb8-4e2e-813a-b699635e355f>