

# Senior Quality Improvement Professional

Humana Healthy Horizons

Job Location: Louisville, KY/Remote

Full Time/Days

## DESCRIPTION:

Humana Healthy Horizons is seeking a Senior Quality Improvement Professional that will focus organizational efforts on improving Kentucky Medicaid clinical quality performance measures to achieve optimal performance and quality for the Humana Healthy Horizons in Kentucky Medicaid Plan. Plans, performs, and implements cross-functional initiatives, analyzes and measures the effectiveness of existing business processes, and develops sustainable, repeatable, and quantifiable quality and process improvements. Works closely with the Quality Improvement Director, Quality Improvement Manager and leaders to promote an organization-wide culture of quality improvement. The Senior Quality Improvement Professional work assignments involve moderately complex to complex issues where the analysis of situations or data requires an in-depth evaluation of variable factors.

## MINIMUM REQUIREMENTS:

- 3+ years of experience working on healthcare quality and performance measure improvement activities (example HEDIS, CAHPS)
- 2+ years of previous experience working with members and providers on quality and performance improvement activities
- Experience performing moderate to complex data analysis
- Experience using quality improvement methodology such as plan-do-study-act
- Comprehensive knowledge of Microsoft Office Word, PowerPoint, Excel
- Ability to work independently under general instructions, must be self-directed and motivated
- Must be passionate about contributing to an organization focused on continuously improving quality for our members

## PREFERRED QUALIFICATIONS:

- Active Kentucky licensed clinician such as Pharmacist, Registered Nurse, other licensed healthcare professional
- Current experience working with a complex Medicaid population
- Project management experience in a Health Plan
- Detail orientated and comfortable working with tight deadlines in a fast paced environment
- Certified Professional in Healthcare Quality (CPHQ)

## WORK-AT-HOME REQUIREMENTS:

- WAH requirements: Must have the ability to provide a high speed DSL or cable modem for a home office. Associates or contractors who live and work from home in the state of California will be provided payment for their internet expense.
- A minimum standard speed for optimal performance of 25x10 (25mpbs download x 10mpbs upload) is required.
- Satellite and Wireless Internet service is NOT allowed for this role.
- A dedicated space lacking ongoing interruptions to protect member PHI / HIPAA information

## FOR MORE INFORMATION/TO APPLY:

<https://careers.humana.com/job/18045629/senior-quality-improvement-professional-remote/>