

# Dispute Resolution Reviewer III

## Tanaq Support Services (TSS)

Job Location: Remote

Full Time/Days

### JOB SUMMARY:

We are seeking a Dispute Resolution Reviewer III (DRR III) to support a contract with our federal client. The DRR III performs complex (senior-level) work. This role provides dissatisfied patients/ beneficiaries and/or providers the opportunity to present documentation to demonstrate why an appeal/dispute should be allowed. It also provides an independent second level determination/dispute resolution based on the documentation, facts, laws, regulations, and guidelines. The DRR III works under general supervision, with moderate latitude for the use of initiative and independent judgment.

### MINIMUM REQUIREMENTS:

- Must have 2-3 years of medical dispute resolution or Medicare appeals, medical review, clinical, or related experience in a healthcare setting
- Healthcare Professional with Nursing, Physical Therapy, Respiratory Therapy or Occupational Therapy experience. Juris Doctorate (JD) or Master's Degree in Healthcare or related discipline may be substituted for Healthcare Professional with Nursing, Physical Therapy, Respiratory Therapy or Occupational Therapy experience
- Demonstrated experience writing or making appeal or payment determinations
- Patient-Provider Dispute Resolution, preferred
- Independent Dispute Resolution, preferred
- Coding certificate, preferred
- Appeals and billing, preferred
- Experience using Office 365, including using Excel and Word
- Must be able to pass Federal and state criminal background checks, as required by client
- Must be able to pass drug screen, as required by client
- Ability to obtain a government clearance
- Must be legally authorized to work in the United States without the need for employer sponsorship, now or at any time in the future
- Experience working with/in the federal public health agency environment, preferred, but not required

### EDUCATION/LICENSES/CERTIFICATIONS:

- Associate's degree or 60 or more credit hours towards a Bachelor's degree from an accredited college or university in healthcare or related discipline.
- Additional experience in Medicare appeals, medical review, clinical, or other related experience in a healthcare setting may be substituted for Associate's degree on a year per year basis (Experience requirements may be satisfied by full-time experience or the prorated part-time equivalent)

### ADDITIONAL INFORMATION:

- This is a remote position that can be based anywhere in the United States.

### FOR MORE INFORMATION/TO APPLY:

<https://tanaq.dejobs.org/santa-fe-nm/dispute-resolution-reviewer-iii/A2CE89E4A5B7480DA8B2911E0882833D/job/>