

# No Surprise Billing Allowed

## *A Short Course Offered Online, On-Demand*



### A Continuing Education Training Program

Designed for physician pro-fee claims and hospitals. Learn more about consumer protections and surprise billing regulations, In-Network, Out-of-Network payment negotiations and insight on the Independent Dispute Resolution (IDR) process in 4 easy lessons.

### Online, On-Demand Training 24/7

This course is online and on-demand with no scheduled classes to attend during your 45-day access to course materials.

### Earn Continuing Education Units (CEUs)



**3.25 CEUs:** This program has been approved for 3.25 continuing education units by the American Institute of Healthcare Compliance for our certified professionals. These continuing education units may be applied towards the Core CEU category for all AIHC® credentials or used to satisfy your annual ethics CEU requirement.

### 4 Easy Lessons - What You Will Learn

#### An Overview of the No Surprises Act (NSA)

- What is – No Surprises Billing Allowed?
  - Why is Out-of-Network Billing an issue?
  - Who is Subject to the No Surprises Act?
- Chronological Overview Since 2021
- State Laws
  - State Surprise Billing and the No Surprise Act
  - Questions & Answers on the No Surprises Act and State Laws

#### Consumer Protections and Surprise Billing Situations

- Surprise Billing Protections:
  - Financial Protections & examples
  - Informational Protections & examples
- Consumer Notification Requirements
  - Model Disclosure Notice
  - Standard Notice and Consent Documents
- Provider Directories

#### How No Surprises and Private Health Insurance Billing Works

- Don't Assume Patients Understand
- In-Network Coverage
- Out-of-Network Coverage
  - When Insurer Fails to Pay Out-of-Network Services
- Payment Negotiations & Time Requirements



#### The Independent Dispute Resolution (IDR) Process

- Filing Fees and the IDR Process
  - IDR Arbitration Process
- Access to Videos on IDR Process Guidance for Disputing Parties



The American Institute of Healthcare Compliance, Inc.

[www.aihc-assn.org](http://www.aihc-assn.org) Phone: (330) 241-5635

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## Computer Requirements and Time Limits

To successfully complete this course, you will need high-speed internet access, email, and [Adobe Reader](#). If you do not have Adobe Reader, use the link provided above to download it for free from the Adobe website.

You will have access to the online course page for 45 days starting on your enrollment date. Your course enrollment will begin on the date that our office receives your course tuition registration payment. You will receive notification from our office when your course enrollment begins. Please check with your employer regarding date requirements for your completion of this training.

## Course Tuition Includes:

- Access to the training page on our website is provided for 45 days.
- Online quizzes throughout the training.
- A Certificate of Completion is awarded for passing the course with a minimum score of 80%.

## Cost of this Training: \$35

## How to Register for this Course

Register Online – [Click here](#) to register securely for this training program.

We accept the following credit cards online via the secure payment portal located on the course registration page.



## *Need to Mail a Check or Money Order?*

Scroll down, complete the hardcopy enrollment form and enclose it with your payment.

## Refund & Financial Policies

View the Refund Policy posted on the Home Page of our website under Financial Policies [www.aihc-assn.org](http://www.aihc-assn.org)



**HARD COPY REGISTRATION FORM**  
**No Surprise Billing Allowed Short Course – Online**

*Please submit one form per person*

<b>Name &amp; Credentials:</b>	<b>Enrollment Date:</b>
<b>Home Address:</b>	<b>Employer Name &amp; Address:</b>
<b>Current Job Position:</b>	
<i>(For website administration and registration confirmation)</i> <b>Primary Email Address:</b>	<b>Work Phone Number:</b>
<b>Alternate Email Address:</b>	<b>Alternate or Cell Phone Number:</b>

**Please Make Checks Payable to: AIHC®**

**[ ] \$35 Tuition**

**Mailing Address:** 3637 Medina Road, Suite 15, Medina, Ohio 44256

**Please do not send credit card information, for secure credit card payments:**

Register Online – [Click here](#) to register securely for this training program.

Or request an invoice by emailing [RegistrationDepartment@aihc-assn.org](mailto:RegistrationDepartment@aihc-assn.org), or call 330-241-5635 (option 2)

We Accept the Following Credit Cards:



**AIHC® is a 501(c)(3) Non-Profit Licensing/Certification Partner with CMS.**

*Thank you for choosing AIHC for your training needs.*



**How did you hear about us?**

☐ Mail   ☐ Email   ☐ Co-Worker   ☐ Our Website   ☐ Social Media   ☐ Other: \_\_\_\_\_



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