Auditing to Quality Compliance Standards

A 2-day Workshop in Nashville, TN on October 22-23, 2025
Sponsored by The American Institute of Healthcare Compliance (AIHC®)

About This Live Healthcare Training Event

Designed for providers, administrators, C-suite executives, compliance officers and healthcare professionals, this workshop addresses current trends in practice management related to meeting the demands of higher quality standards associated with value-based care.

Higher quality standards are indeed forcing changes on healthcare providers. These standards, often set by regulatory bodies like the Centers for Medicare & Medicaid Services (CMS) and accrediting organizations like the Joint Commission and Community Health Accreditation Partner (CHAP), are driving providers to improve their practices and patient outcomes. This pressure stems from several factors, including the desire for better patient care, increased scrutiny from payers (both public and private), and a growing emphasis on value-based care.

Join Dr. Lilian Alevato and CEO Joanne Byron to learn more about the function of quality management in healthcare, how to analyze data, and how to identify root causes (independent variables) of events.

2-Day Live Workshop:

- **Prerequisite:** Working 2 years in a healthcare setting in Finance, Administration, Compliance or Management.
- **Advance Preparation:** Review the workshop agenda prior to attending
- **Program Level:** Basic - Intermediate
- **Instructional delivery method:** Group Live

Earn Continuing Education Units (CEUs)

You must attend both days to earn your CEU certificate

AIHC	**12 CEUs**: This program has been approved for 12 continuing education units by the American Institute of Healthcare Compliance for our certified professionals. These continuing education units may be applied towards the Ethics Category CEU Renewal Requirements for all our credentials. They may also be applied towards the Core Category CEU Renewal Requirements for the following credentials: CHA, CIFHA, CMDP, CPOEP, and OHCC.
CPE SPONSORS	Participants will earn **12 CPE credits** **Field of Study**: Specialized Knowledge The American Institute of Healthcare Compliance is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

Training Facilitators

Dr. Lilian Alevato, MD | CMO-CCO
MBA, FABQAURP, CHCQM-PHYS-ADV, CHA, OHCC, FAACM, PCMH-CCE

Dr. Alevato has over 40 years of experience in healthcare, specializing in Compliance, Quality, Utilization Management, and Population Health. She has held various leadership roles, including Chief Medical Officer and Chief Quality Officer, and completed her Master's in Business Healthcare Administration at COPPEAD/John Hopkins. Currently, she serves as the Chief Medical and Compliance Officer for a large multispecialty group in Fort Walton Beach, Florida, and has helped over 50 practices become NCQA-recognized Patient-Centered Medical Homes.

Joanne Byron, LPN, BS, CCA, CIFHA, CHA, COCAS, CORCM, CHCO, HPOC, OHCC, CMDP, ICDCT-CM/PCS

Joanne brings over 35 years of clinical and executive health care experience in areas of compliance, coding, documentation improvement, auditing, privacy, and security. Joanne is affiliated with AHIMA (American Health Information Management Association), HiMSS (Healthcare Information and Management Systems Society), and the Healthcare Financial Management Association (HFMA).

What You Will Learn: *(subject to updates)*

Class size is limited to provide an optimal learning experience and abide by social distancing guidelines. Class time both days is 8:30 am - 4:00 pm. The agenda is subject to change. The workshop includes interactive breakout sessions & interactive question & answer exercises.

Day 1: October 22, 2025

Healthcare Quality Overview
- An introductory overview of the 6 Main Domains

Why Quality Matters
- How quality improves patient outcomes and patient satisfaction and creates cost-effectiveness through system efficiency while building public trust

Main Agencies Related to Quality Competency
- Review federal and global agencies involved in setting quality expectations in healthcare

Understanding Compliance and the 6 Quality Domains
- Framework according to the Institute of Medicine

Class Discussion on Other Important Topics
- The patient experience and safety, health equity and SDOH, workforce burnout, technology and artificial intelligence (AI), communication pathways, data analytics and continuous quality improvement practices

Quality / Risk management / Compliance – Safeguards
- Outpatient
- Hospitals
- SNFs
- DME companies
- Home health care

How Your Compliance & Quality Programs Need to Work Together
- Creating a foundation in compliance with quality as the goal, examples of interconnectedness – safety, data security, billing and coding
- Benefit of building a strong compliance culture
- Establishing a healthcare compliance plan and fostering collaboration to emphasize a culture of compliance and focusing on continuous improvement strategies
- Future of health equity and social determinants of health (SDOH)

Artificial Intelligence – Angel or Devil?
- The future of quality, safety and compliance
- Examining how AI can benefit your organization
- How AI is used by payors to detect fraud, waste or abuse
- European Union and the AI Act
- Updates to how AI is being regulated in the United States

Day 2: October 23, 2025

Guide to Auditing for Compliance
- Checklist of steps related to Planning, Executing, Reporting and Corrective Action

Getting to the Root Cause
- Process to determine the root cause(s)
- Description of the proposed corrective action to address the root cause(s)

Class Exercise in Root Cause Analysis (RCA)
- *Class Assignment:*
  - Event Flow Diagram to Clarify Problem Statement
    - Intermediate Flow Diagram – 5-Whys problem-solving tool
  - Create final Event Flow Diagram
  - Brainstorming event
  - Complete a Cause-and-Effect Diagram
  - Complete Cause-and-Effect Causal Statements
- **RCA Results**

The Corrective Action Plan (CAP)
- How the CAP helps to mitigate the risk of continued noncompliance
- CAP - traceability to demonstrate the outcome of an audit
- Accountability - Identify those responsible for the resolution of non-conformances
- Mapping out how to monitor and measure improvement
- Incorporate extensive training and redesigning systems into the CAP

Included in Tuition:

- Downloadable information can be accessed through the online resource page upon registration.
- The workshop includes two days of classroom training to review key course concepts.
- ***Lunch is provided on both days*** of the event. Lunch menus will be posted on the pre-workshop page as the date approaches.
- Training materials and access to the online post-event page are provided for ***up to three (3) months*** after the event ends.
- Membership is provided for one (1) year *for first-time members only*.

Your investment:

Non-Members Price: **$825.00**

Member Price: **$695.00 - Not a member?**
Click Here to join today.

BECOME A MEMBER JOIN TODAY!

Registration Deadline: SEPTEMBER 30, 2025 @ 12:00 pm EST

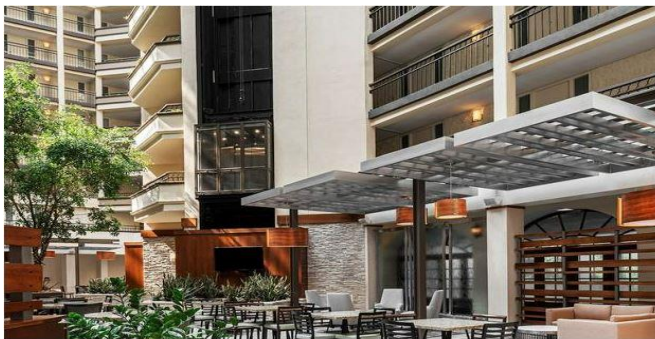*Do you have questions?*

Please contact us at 330-241-5635 Option #2 for Registrations or Option #6 for Help Desk.

TRAINING LOCATION

**Embassy Suites by Hilton
Nashville Airport**
10 Century Boulevard
Nashville, TN 37214

Make Your Reservation Soon! Sleeping Room – We Have a Special Event Room Rate: $169 per night!

- Guaranteed Sleeping Room Reservation deadline for the $169 rate: **September 30, 2025**

Make your Sleeping Room Reservations directly with the **Embassy Suites by Hilton Nashville Airport.**

Your stay includes:

- Free made-to-order breakfast
- Complimentary evening reception
- Airport shuttle
- On-site restaurant
- Room service
- Fitness center
- Pet-friendly rooms
- Business center
- Digital key

Flying Into Nashville International Airport? The Hotel Offers Free Shuttle Service!

The event is located (3) miles from Nashville International Airport, and the hotel offers a complimentary airport shuttle service. Call the hotel at (615) 871-0033 for shuttle details.

How to Register for This Live Event

Register Online – Click here to register securely for this workshop.

We accept the following credit cards online via the secure payment portal located on the course registration page.

Need to Mail a Check or Money Order?
Scroll down, complete the hardcopy enrollment form and enclose it with your payment.

Refund & Financial Policies

For information regarding our refund, concern and program cancellation policies, please view our Financial Policies on our website (www.aihc-assn.org) or call the Registration Department at 330-241-5635.

Auditing to Quality Compliance Standards
October 22-23, 2025, in Nashville, TN
Final Registration Deadline: September 30, 2025 @ 12:00 pm EST

Enrollment Date:	
Name & Credentials:	
Home Address:	**Employer Name & Address:**
Current Job Position:	
(For website administration and registration confirmation) **Primary Email Address:** **Alternate Email Address:**	**Work Phone Number:** **Alternate or Cell Phone Number:**

Please Make Checks Payable to: AIHC®

[ ]Non-Member Price: $825

[ ] Member Price: $695

Mailing Address: 3637 Medina Road, Suite 15, Medina, Ohio 44256

Please do not send credit card information. For secure credit card payments:
Register Online – Click here to register securely for this training program.
Or request an invoice by emailing *RegistrationDepartment@aihc-assn.org, or call 330-241-5635 (option 2)*

We Accept the Following Credit Cards:

MasterCard   VISA   AMERICAN EXPRESS   DISCOVER NETWORK

AIHC® Is a 501(c)(3) Non-Profit Licensing/Certification Partner With CMS.

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