Clinical Auditor

EmblemHealth

Job Location: Remote Full Time/Days

JOB SUMMARY:

Manage, monitor and track compliance of the UM, CM, MRU, MCRU adherence to Plan, regulatory, and accreditation requirements functions include but are not limited to appeals, case management, utilization management, Participate in planning and implementing strategies that provide direction and subsequent monitoring of the UM, CM, MRU, MCRU team functions including assessment of potential new processes and existing processes. Interact with and educate the UM, CM, MRU, MCRU management team, to review Corrective Actions Plans from/for Compliance and ensure that they are being managed and adhered to. Oversee the monthly Key Performance Indicator (KPI), auditing the results and providing feedback to the UM, CM, MRU, MCRU areas on areas that are not meeting Compliance thresholds. Work with Reporting area to develop and maintain reports that provide data from the system and apply it to timeframes/standards. Work with the Delegates/vendors. Provide services per the NYCE contract.

MINIMUM REQUIREMENTS:

- 4-6+ years of experience in a managed care environment including familiarity with auditing, accreditation, compliance, Quality, or delegation or UM experience
- Knowledge of accreditation standards, and regulatory standards such as NYSDOH and CMS
- Experience within an operation that addresses complex relationships and multiple stakeholders with conflicting goals and priorities with diverse needs and skill sets
- Strong problem solving and negotiating skills paired with strong attention to detail
- Knowledge of utilization management process, case management process and, accreditation and regulations as applicable to managed care
- Exercise discretion and maintain confidentiality
- Ability to independently manage multiple tasks or projects simultaneously to successful completion
- Remain highly organized and adhere to processes, policies and procedures
- Excellent interpersonal skills, professionally communicate verbally in person, via telephone, and in writing
- Proficient in understanding and in use of Word, Excel, SharePoint, PowerPoint and Outlook, including excellent working knowledge of MS Office applications
- Highly self-motivated and self-directed independent thinker while being a resource and strong and flexible team player

EDUCATION/LICENSES/CERTIFICATIONS:

- Associates degree
- Bachelor's degree preferred. Years of experience can be substituted for years generally required for a degree
- Active, unrestricted Nursing License (RN or LPN) required

FOR MORE INFORMATION/TO APPLY:

https://careers.emblemhealth.com/jobs/clinical-auditor-remote-6910