

# Performance and Compliance Management Analyst

## Delta Dental

Job Location: Okemos, MI/Hybrid

Full Time/Days

### JOB SUMMARY:

Assist and facilitate the execution of corporate compliance and performance guarantees across multiple functional disciplines to improve corporate efficiency and effectiveness, enhances value added services, and minimize corporate risk exposure.

### MINIMUM REQUIREMENTS:

- Experience with Python and Agile methodology preferred
- Position requires proven analytical abilities, strong business acumen and interpersonal skills
- Intermediate knowledge of business processes and generating process documentation and reports, principles of quality management, basic knowledge of insurance products, terminology and concepts, incident management and other general business principles
- Ability to analyze, investigate, and resolve moderate to complex business problems using creative thinking, problem solving skills and independent judgment
- Proficient in Access, Word and PowerPoint
- Knowledge of analytics tools such as Excel, SQL, and Access
- Position requires strong technical skills to understand and adapt to new technologies
- Good communication skills in order to effectively interact with internal and external customers with an ability to translate data into actionable insights

### EDUCATION/LICENSES/CERTIFICATIONS:

- Position requires a bachelor's degree in business analytics, business administration, operations management, computer science, or a related field and three years of experience in auditing, analytics, process improvement, quality control, or risk management through data mining and monitoring in business or operations environment. Will accept any suitable combination of education, training, or experience.

### FOR MORE INFORMATION/TO APPLY:

[https://rhsc.wd5.myworkdayjobs.com/en-US/Delta\\_Dental\\_of\\_Michigan/job/Performance-and-Compliance-Management-Analyst\\_JR100878](https://rhsc.wd5.myworkdayjobs.com/en-US/Delta_Dental_of_Michigan/job/Performance-and-Compliance-Management-Analyst_JR100878)