

Director of Quality and Excellence

Planned Parenthood of Michigan

Job Location: Michigan/Hybrid

Full Time/Days

JOB SUMMARY:

The Director of Quality and Excellence is responsible for leading Planned Parenthood of Michigan's enterprise-wide quality improvement, patient safety, infection prevention and organizational excellence initiatives. Reporting directly to the Vice President of Compliance, Quality, Excellence and Risk Management, this role drives the development, coordination, and implementation of affiliate-wide quality programs, ensuring consistency, compliance, and excellence across all clinical and operational services.

The Director holds the appointments of Deputy Patient Safety Officer and Deputy Infection Prevention Officer, and directly supervises the Quality Assurance and Program Excellence Manager and HIMs Coordinator positions. This leader serves as a key member of the Patient Care and Operational leadership teams, while providing subject matter expertise to enterprise-wide departments, advancing a culture of high-quality, safety, accountability, and continuous improvement in alignment with PPMI's mission and values. This leader will fully embody a commitment to race equity; evidenced in all interactions with PPMI colleagues, external stakeholders and in their supervision of staff.

MINIMUM REQUIREMENTS:

- Minimum 10 years of progressive leadership experience in healthcare quality improvement, patient safety, or compliance.
- At least 5 years of supervisory/management experience.
- Professional Registered Nursing or Pharmacy or other Healthcare License.
- Knowledge of advanced quality improvement, patient safety, and regulatory compliance practices.
- Knowledge of process reliability, data analytics, project management, and infection prevention principles.
- Skill in leading multidisciplinary teams and fostering organizational accountability.
- Demonstrated ability to achieve objectives in collaboration with other functional areas.
- Demonstrated commitment to Planned Parenthood's mission, vision and values.
- **Preferred:** Experience with infection prevention oversight strongly preferred.

EDUCATION/LICENSES/CERTIFICATIONS:

- **Required:** Bachelor's degree in Quality Management, Health Care Informatics, Nursing, Health Care Administration, or related field.
- **Preferred:** Advanced degree (e.g., MSHI, MSN, MHA, MPH, MBA) and/or professional certification (e.g., CPHQ, CPPS, CIC, Lean Six Sigma).

ADDITIONAL INFORMATION:

- **TRAVEL REQUIRED:** Approximately 40% travel throughout Michigan to health centers and administrative offices as needed.

FOR MORE INFORMATION/TO APPLY:

<https://jobs.lever.co/ppmi/4508b519-a973-495d-8765-d40b9c22fa7a>