

Manager, Compliance Investigations

Option Care Health
Job Location: Remote
Full Time/Days

JOB SUMMARY:

The Manager, Compliance Operations & Investigations supports Option Care Health's compliance investigation program by managing investigations from intake through resolution, including allegations received through established reporting channels. The role conducts root cause analyses, helps implement and track corrective actions, identifies trends and systemic issues, and provides guidance and reporting to stakeholders. The Manager collaborates with cross-functional partners to route matters appropriately, resolve issues efficiently, mitigate compliance risk, and supports the maintenance of investigation, corrective action, and related compliance policies and procedures in alignment with applicable laws and regulations.

MINIMUM REQUIREMENTS:

- Minimum 4-6 years of progressive experience in investigations, healthcare compliance, or risk management, including at least 2-4 years in a role overseeing or conducting investigations.
- **Preferred:** At least 2 years of direct experience in a compliance role for home infusion services, pharmacy, nursing, or large payor organization.
- **Preferred:** At least 2 years of experience applying knowledge of Medicare, Medicaid, and Managed Care regulatory requirements.
- **Preferred:** Experience using common third-party software solutions for Compliance and Privacy program management of incidents, investigations, monitoring and exclusion screening (such as Navex, internal case management systems, etc.)

EDUCATION/LICENSES/CERTIFICATIONS:

- Bachelor's degree or Associate degree, preferred in healthcare, business, legal, justice, or related field.
- **Preferred:** Certified in investigation tactics, interviewing, fraud examination, and/or compliance (e.g., CFE, AHFI, CHC, CPCO)
- **Preferred:** Advanced degree (e.g., JD, MBA, MPH) or clinical certification

ADDITIONAL INFORMATION:

Travel Requirements: (if required)

- Willing to travel up to 25% of the time for business purposes (within state and out of state).

FOR MORE INFORMATION/TO APPLY:

<https://optioncarehealth.com/careers/career-search/posting/manager-compliance-investigations---remote/R34040>