

AR Research and Resolution Representative

US Acute Care Solutions
Job Location: Remote
Full Time/Days

JOB SUMMARY:

The AR Research & Resolution Representative is responsible for maximizing cash collections, minimizing denials and lost revenue, modeling the organization's values, and working on individual and project denial and claim assignments.

MINIMUM REQUIREMENTS:

- Performs various complex duties, including, but not limited to, working outstanding insurance or contract claims and resolving claim edits and denials. Maintains worklists and assignments at acceptable levels based on performance targets, KPI, and quality scores.
- Conducts all insurance or contract follow-up aspects, including interfacing with payers, communicating with internal and external business partners by conducting phone calls, and utilizing web-based tools. Escalates items promptly.
- Identifies opportunities to improve department workflows and cross-functional processes. Contributes to the development and maintenance of company-wide payer matrices and updates to Standard Operating Procedures
- Serves as an active contributor in team meetings.
- Maintains knowledge of current government and carrier regulations relevant to the industry.
- Models the core values of the organization.
- Performs and assists with other department duties as needed.

EDUCATION/LICENSES/CERTIFICATIONS:

- High school diploma or equivalent.
- At least one year of medical insurance, billing experience, or equivalent training or education.

FOR MORE INFORMATION/TO APPLY:

https://usacs.wd1.myworkdayjobs.com/en-US/usacscareers/job/AR-Research-and-Resolution-Representative_R0002252-1