

# VP Revenue Cycle

**Akron Children's Hospital**

Job Location: Akron, OH

Full Time/Days

## **JOB SUMMARY:**

The Vice President, Cycle is responsible for the strategic oversight, optimization and day to day operation of the system-wide revenue cycle function. S/he will establish a metric driven approach to managing the department and reporting on performance. The Vice President will help design the future service model that will support the revenue cycle function for the system, while providing exceptional customer experience and ensuring the collection of all revenue due Akron Children's. S/he will develop a culture that is conducive to effective teamwork by recognizing both the internal and external customers and will embrace and model the organization's values of patient centered care. Personal commitment will be demonstrated through open and clear communication, appropriate utilization of resources, recognition of opportunities for quality improvement, and the demonstration of a proactive approach to problem solving. Additionally, s/he will model personal compliance with organization policies.

## **MINIMUM REQUIREMENTS:**

- Years of Relevant Experience: Ten (10) years progressive experience in healthcare revenue cycle management required.
- Years of Supervisory Experience: Five (5) years' experience in a leadership capacity.
- Demonstrated competency and senior operational leadership experience in a large, complex organization with multiple locations and matrix accountabilities.
- Demonstrated strategic thinking, keen judgment and planning skills; recognized commitment to and skill in working in and developing teams; demonstrated ability to achieve results and to develop people; sound fiscal judgment.
- Possesses superior communication skills both written and verbal. Has the ability to effectively present information and respond to questions from groups of managers, staff, physicians. Has the capacity to present in front of a large group and communicate to senior management and to Board of Directors.
- Proven record of accomplishment in developing and monitoring scorecards to manage revenue cycle operations.
- Ability to successfully perform within a metric driven healthcare delivery system.
- Possess the emotional intelligence to resolve stressful professional situations.

## **EDUCATION/LICENSES/CERTIFICATIONS:**

- Bachelor's degree in Business, Accounting, or related field.

## **PREFERRED:**

- Master's Degree in Business Administration, Accounting, Healthcare, or related field.
- Children's Hospital revenue cycle leadership experience.
- In-depth knowledge of Medicaid billing.

## **FOR MORE INFORMATION/TO APPLY:**

<https://careers.akronchildrens.org/job/akron/vp-revenue-cycle/54/92139332944>