

Director, Special Investigations Unit

Mass General Brigham

Job Location: Somerville, MA/Hybrid

Full Time/Days

JOB SUMMARY:

The Director, Special Investigations Unit (SIU) will report to Sr. Vice President, Legal, Regulatory Affairs and Compliance and is responsible for supporting the prevention, detection, investigation, reporting, and when appropriate, recovery of money related to health care fraud, waste, and abuse. The SIU team will perform accurate and reliable medical review audits, analyze medical billing and codes, conduct confidential investigations related to compliance and regulatory requirements, documenting the investigation through audit reports for interview and external review which document the findings, and reporting issues of non-compliance in accordance with all laws and regulations. In addition, this position will review claims, look for patterns of potential fraud, waste and/or abuse and interact with medical providers to request medical records for investigations.

The Director, Special Investigations Unit (SIU) is responsible for management and oversight of the Special Investigations Unit. The Director, SIU trains staff, assigns work, and resolves complex issues to ensure accurate, cost effective and compliant operations. This position is responsible for reviewing and approving work product for all levels of investigators, both clinical and non-clinical.

The Director, SIU will also determine outcomes of SIU referrals during triage, as well as provide guidance to all investigators related to their investigative case plans. This position also monitors staff and departmental productivity and efficiency, while adjusting workflows/staff assignments as needed. Additionally, the Director, SIU supports the day-to-day operations and focused initiatives. This individual may function as the liaison between clinical suppliers and the SIU as it relates to the Special Investigations Unit.

MINIMUM REQUIREMENTS:

- At least 5-7 years of experience in insurance audits, investigations, or a related field required
- At least 3-5 years of experience in a management role, preferably within healthcare required
- At least 5-6 years of experience in the Managed Care industry, Medicaid or Medicaid Managed care fraud detection unit preferred.
- At least 6 years of experience in a health care payer setting and/or in a health care fraud control setting highly preferred

EDUCATION/LICENSES/CERTIFICATIONS:

- Bachelor's Degree required; Master's Degree preferred
- Health care coding certification (CPS or CCS) required
- Accredited Healthcare Fraud Investigator (AHFI) certification or Certified Fraud Examiner (CFE) required.

FOR MORE INFORMATION/TO APPLY:

https://massgeneralbrigham.wd1.myworkdayjobs.com/MGBExternal/job/Somerville-MA/Director--Special-Investigations-Unit_RQ4054510