

Insurance AR Resolution Analyst, Revenue Cycle

CVS Health

Job Location: Remote

Full Time/Days

JOB SUMMARY:

CVS Health Third-Party Revenue Cycle Management (RCM), supporting CVS Retail pharmacies, has an opportunity for a full-time Insurance AR Resolution Analyst. As an RCM Analyst, you will perform advanced, payer-level analysis to support Third Party Account Management in maximizing collections, reducing bad debt, and ensuring compliance with federal, state, and CVS Health requirements.

This role focuses on identifying systemic drivers of payer exceptions, overpayments, liabilities, and remittance issues through trend analysis, root cause diagnosis, and data validation. The analyst produces clear, leadership-ready insights and recommendations that drive short- and long-term operational improvements across Commercial and Medicaid payers.

In addition to supporting the Pharmacy Account Management team, this analyst will coordinate files for write offs and will work closely with our system partners by attending requirement meetings, identify and report defects as well as follow up on the resolution, and recommend and write requests to streamline current processes.

Success in this role requires analytical thinking, attention to detail, and the ability to follow established procedures while exercising judgement to escalate or recommend resolution paths as appropriate. As part of the account management team, you will work in a fast paced and team focused environment to ensure timely and accurate AR resolution.

MINIMUM REQUIREMENTS:

- **Preferred** 3 to 5 years of analytics experience. 2+ years **Required**
- Accounts receivable or payer-facing experience
- Experience supporting system enhancements or process improvement initiatives
- Strong presentation and stakeholder communication skills

EDUCATION/LICENSES/CERTIFICATIONS:

- **Required:** High School Diploma or General Equivalent Development (GED)
- **Preferred:** Bachelor Degree

FOR MORE INFORMATION/TO APPLY:

<https://jobs.cvshealth.com/us/en/job/R0942762/Insurance-AR-Resolution-Analyst-Revenue-Cycle>