

Senior Director, Revenue Cycle Performance & Transformation

Boston Children's Hospital

Job Location: Boston, MA

Full Time/Days

JOB SUMMARY:

The Senior Director, Revenue Cycle Performance & Transformation serves as a strategic partner and trusted advisor to the Senior Vice President, Revenue Cycle, translating strategic priorities into actionable, data-driven plans and ensuring disciplined execution across operations, analytics, and technology.

This leader oversees training, quality assurance, project management, informatics, and business intelligence, aligning these functions into an integrated performance system that drives operational and financial results. The Senior Director serves as the primary liaison between Revenue Cycle Operations and Information Technology, ensuring business needs are clearly defined and solutions deliver measurable impact.

MINIMUM REQUIREMENTS:

- 10-15+ years of progressive leadership experience in healthcare operations, revenue cycle, strategy, consulting, or related fields.
- Demonstrated success translating strategy into execution in complex, cross-functional environments.
- Experience leading at the intersection of operations, analytics, and technology.
- Track record of developing performance management systems, KPI frameworks, and productivity models.
- Experience defining business requirements and partnering with technology teams to deliver solutions.
- Strong analytical, communication, stakeholder management, and problem-solving skills.
- Experience leading cross-functional teams and large-scale transformation initiatives.
- Demonstrated success driving measurable operational and financial improvement in highly regulated environments.

EDUCATION/LICENSES/CERTIFICATIONS:

- Bachelor's degree required; MHA or MBA preferred.

FOR MORE INFORMATION/TO APPLY:

<https://jobs.bostonchildrens.org/job/23565153/senior-director-revenue-cycle-performance-transformation/>